

BROKSTOCK GETTING STARTED PROGRAMME

BROKSTOCK SA (Pty) Ltd (“BROKSTOCK” or the “Company”) offers eligible clients access to the Getting Started programme (the “Programme”) through the BROKSTOCK application (the “App”). The Programme is designed to introduce clients to the App’s features, educational materials and available trading functionality through a series of introductory tasks.

Certain eligible new clients may also receive a limited-time offer to activate the Bronze Package level by completing specific tasks in accordance with these Terms.

These Terms supplement the BROKSTOCK Service Agreement and Terms and Conditions (the “Client Agreement”) and the BROKSTOCK Packages Programme. The Client Agreement and other applicable product terms continue to govern client accounts and transactions.

Programme Eligibility

The Programme is available to BROKSTOCK clients to whom the relevant functionality is made available through the App.

The tasks, features and benefits available to each client are displayed in the App. BROKSTOCK may determine eligibility for specific features or offers, subject to applicable law and fair treatment of clients.

Participation in the Programme is voluntary and does not require a separate subscription or participation fee.

Standard Getting Started

The Standard Getting Started programme provides clients with introductory tasks intended to familiarise them with BROKSTOCK’s services, the App’s functionality and basic investment concepts.

Tasks may include exploring the App, reviewing educational materials, making deposits, placing trades and using other available features.

Completion of these tasks does not, by itself, entitle clients to any financial reward, bonus or additional Package benefits unless expressly stated otherwise in the App or in the terms of a separate offer.

The Standard Getting Started programme is not subject to a fixed completion period unless otherwise specified in the App. BROKSTOCK may update, replace or discontinue individual tasks or features from time to time.

Bronze Package Trial Offer

Eligible new clients to whom the Bronze Package Trial Offer (the “Offer”) is made available through the App may activate the Bronze Package level for 30 calendar days without meeting the standard minimum balance requirement of R5,000.

To qualify for the Offer, the client must complete all of the following tasks within 30 calendar days from the date of account registration:

1. Complete the “Learn about BROKSTOCK” task by viewing the introductory content available through the App.
2. Make a successful deposit of at least R1,000 into their BROKSTOCK account.
3. Execute at least one trade through the App.

All three requirements must be satisfied within the specified 30-calendar-day period. Completion of only some of the tasks does not qualify the client for the Offer.

Upon successful completion and verification of all required tasks, the Bronze Package Trial will be activated automatically.

The Offer is available once per eligible client and cannot be restarted or extended by repeating the qualifying tasks.

Trial Period and Package Benefits

The Bronze Package Trial remains active for 30 calendar days from the date of activation.

During this period, the client is entitled to the applicable Bronze Package benefits under the BROKSTOCK Packages Programme, including the 6% per annum interest benefit and applicable trading commission rates, subject to the conditions governing those benefits.

Interest is calculated and credited in accordance with the BROKSTOCK Packages Programme. The 6% annual rate does not represent a guaranteed return for the 30-day Trial Period, and any interest entitlement remains subject to the applicable balance, calculation and payment conditions.

The Trial does not require the client to maintain the standard R5,000 minimum balance for the Bronze Package level during the 30-day Trial Period.

Where the client qualifies for a higher Package level under the standard balance requirements, the applicable Package level and benefits will be determined in accordance with the BROKSTOCK Packages Programme.

Expiry of the Trial Period

The Bronze Package Trial expires automatically upon completion of the 30-calendar-day Trial Period.

Following expiry, the client's Package level will be determined based on their qualifying account Balance in accordance with the standard balance thresholds established under the BROKSTOCK Packages Programme.

In particular, where the client's Balance is below R5,000, the client will be assigned the Basic Package level and will no longer be entitled to the Bronze Package benefits.

For the purposes of this Offer, the Package level reassessment takes place immediately upon expiry of the Trial Period, irrespective of the standard monthly downgrade schedule under the BROKSTOCK Packages Programme.

Expiry of the Trial Period does not affect any interest or other benefits properly accrued during the Trial Period, which remain subject to the applicable calculation and payment conditions.

Other Terms

The Programme and the Offer do not constitute financial advice or a recommendation to enter into any particular transaction. Clients remain responsible for their investment decisions.

Trading in CFDs involves risks, including the possibility of financial loss. Completion of any trading-related task does not guarantee investment returns, trading proficiency or protection against losses.

All trades and deposits made in connection with the Programme remain subject to the Client Agreement, applicable trading conditions and charges.

Any referral rewards or other promotional benefits displayed as part of the Programme are governed by their respective terms and conditions and are not additional benefits under the Bronze Package Trial Offer.

BROKSTOCK may refuse or revoke promotional eligibility where a client uses fraudulent methods, manipulates the Programme or otherwise attempts to circumvent its conditions, following a reasonable assessment of the circumstances.

Participation in the Programme and completion of the relevant tasks constitute acceptance of these Terms, provided that the Terms have been made available to the client before participation.

Changes and Discontinuation

BROKSTOCK reserves the right to amend, suspend or discontinue the Programme or the Offer for operational, commercial, legal or regulatory reasons, subject to applicable law.

Any material changes will be published on the BROKSTOCK website or in the App and communicated to affected clients with reasonable notice where practicable.

Changes or discontinuation will not retrospectively remove benefits properly accrued by clients or shorten an already activated Bronze Package Trial, except where required by applicable law or reasonably necessary to address fraud, abuse or a material operational or security issue.

For questions regarding the Programme, clients may contact BROKSTOCK support through the App or at info@brokstock.co.za.