

Standard Email Communication Terms

By providing your email address through our platform or subscribing to our newsletters, you expressly consent to our collection and use of your personal information, including your email address, for the purpose of sending marketing, promotional, and informational communications about our products and services.

Lawful Basis and Compliance

We process your personal information in accordance with the Protection of Personal Information Act, 2013 (POPIA) and other applicable South African data protection laws. We will take reasonable steps to ensure your personal information is processed lawfully, stored securely, and not shared with third parties without your consent, except where required by law.

Accuracy of Email Address

You are responsible for providing an accurate and up-to-date email address. BROKSTOCK is not liable if you fail to receive emails due to providing an incorrect or outdated email address.

No Spam Policy

We are committed to complying with applicable anti-spam laws in South Africa, including the Electronic Communications and Transactions Act, 2002 (ECTA) and related regulations. We will not send unsolicited commercial messages to individuals who have not consented to receive them.

Email Deliverability

Delivery of emails may be affected by factors beyond our control, including spam filters, email provider settings, or network issues. We cannot guarantee successful delivery of every email but will take reasonable steps to maintain deliverability.

Opt-Out and Unsubscribe

You may withdraw your consent and unsubscribe from our communications at any time by clicking the unsubscribe link included in each email or by contacting us directly at support@brokstock.co.za.

Changes to These Terms

We reserve the right to update these Email Communication Terms to comply with legal, technical, or business requirements. Changes will take effect upon being published on our website or the BROKSTOCK App. Continued use of our services after changes are posted constitutes your acceptance of the revised terms.

For more information on how we handle personal information, please refer to our Privacy Policy <https://brokstock.co.za/company/legal/detail/legal-document-23/>.